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Terry Lucas Regulatory Manager Public Policy ORIGINAL

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Qwest.

Spirit of Service

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2006 MAY - 1 1P 1: 35

May 1, 2006

AZ CORP COMMISSION DOCUMENT CONTROL

Docket Control Arizona Corporation Commission 1200 W. Washington Street Phoenix, Arizona 85007

RE:

Amendment to Compliance filing on behalf of Qwest Corporation in Docket Nos.

T-01051B-03-0453 and T-00000D-00-0672

0454

Dear Sir or Madam:

The two attached tariff pages are being filed as an amendment to Qwest's original Compliance filing in the above referenced dockets which was filed on March 31, 2006 and became effective on April 1, 2006. These pages replace the corresponding pages filed on March 31, 2006.

Specifically, the following changes are included:

- As pointed out by the Commission Staff, Paragraph 2.3.2.A.3.a.of the Service Quality Plan Tariff is amended to change a reference and add the words "acts of terrorism".
- Qwest inadvertently failed to remove Section 8 of the Access Service Tariff Price List in the original Compliance filing. The enclosed page cancels the price list.

Pursuant to Decision No. 68604, this filing is effective April 1, 2006. If you have any questions concerning this matter, please contact me directly.

Sincerely,

Attachments

Cc: Brian Bozzo - ACC Compliance Manager

QWEST CORPORATION

ACCESS SERVICE PRICE CAP TARIFF

SECTION 8 Page 1 Release 2[1]

ARIZONA

Issued: 3-31-06

Effective: 4-1-06 Per Decision No. 68604

8. RESERVED FOR FUTURE USE

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[1] This page also cancels: Pages 2-35, Release 1, Price List Section 8 and Section 108 in its entirety.

(N) (N)

SERVICE QUALITY PLAN TARIFF

SECTION 2
Page 11
Release 2

ARIZONA

Issued: 3-31-06

Effective: 4-1-06 Per Decision No. 68604

2. GENERAL REGULATIONS

2.3 RELATIONS BETWEEN CUSTOMERS AND THE COMPANY (Cont'd)

2.3.2 CUSTOMER BILLING REQUIREMENTS

A. Billing Credits

- 1. In the event the customer's service from the Company is interrupted and remains out-of-service for more than 8 continuous hours after being reported by the customer, or found to be out-of-service by the Company, (whichever occurs first) appropriate adjustments shall be automatically made by the Company to the customer's bill. The adjustment will be a credit on the customer's monthly bill equal to 1/30 of the Company's basic monthly service charges.
- 2. In the event the customer's service from the Company is interrupted and remains out-of-service for more than 48 continuous hours after being reported by the customer, or found to be out-of-service by the Company, (whichever occurs first) appropriate adjustments shall be automatically made by the Company to the customer's bill. The adjustment will be a credit on the customer's monthly bill equal to 7/30 of the Company's basic monthly service charges. Thereafter, the adjustment credit will be 7/30 of the basic monthly service charges for each 24 hour period beyond 48 hours of continuous out-of-service (i.e., 72 hours = 14/30, 96 hours = 21/30, 120 hours = 28/30, etc.)
- 3. The Company will not be required to provide an adjustment for the loss of service during time periods due to the following conditions:
 - a. the negligence or willful act of the customer; or
 - b. a malfunction of facilities other than those under the control of the Company; or
 - c. natural disasters, acts of terrorism or other events affecting large numbers of customers such as described in 2.5.1.A.4.; or
 - d. the inability of the Company to gain access to the customer's premises, or to obtain customer provided facilities, when required, or to obtain other approvals not within the control of the Company, including permits, licenses or property-use authorizations for which the Company may not have been expected to accommodate.

(C)

(C)

(M)